

STATE COUNCIL ON MENTAL HEALTH

Behavioral Health Administration
 Department of Health, State of Hawaii
 Queen Lili'uokalani Children's Center
 February 10, 2009
 9:30 a.m. – 12:00 p.m.

Members Present: **Cabatbat, Arthur; Cattaneo, Liesje; Durant, Mike; Hansen, Donna; Kaneaiakala, Alva; Kilion, Ku'ulei; Morelli, Ph.D., Paula; Sandal, Candace; Watters, Maile; Wilcox, Noelani; Young, Carol.**

Members Absent: **None**

Members Excused: **Buffenstein, M.D, Alan; Gonzalez, Peter; Hack, Randolph; Miyoshi, Sandra; Shiraki, Ph.D. Steven; Tsark, Amy.**

Guests Present: **Berilla, Holly; Eum, Sarah; McLaughlin, Ph.D., Michael; Sobeck, MPA., Larry; Wanser, Ph.D., Dave; Yokote, Sharon.**

Staff Present: **Clarke, Judith; Crockett, Judy; Haitsuka, Stacy; Kotrys, Larry; Krahn, Karen; Michels, M.D., Stanton; Nazareno, Jocelyn; Pak, Sandra; Tanioka, Ian; Vendetti, Ph.D., Thomas.**

AGENDA ITEM	DISCUSSION	RECOMMENDATIONS/ACTIONS/CONCLUSIONS	PERSON(S) RESPONSIBLE	DATE DUE
1. Call To Order	The meeting was called to order at 9:50 a.m. A quorum was established at 11:10 a.m.		N. Wilcox	2-10-09
2. Review of Minutes	Minutes for January 13, 2009 were approved by Council upon establishment of a quorum.	Minutes approved with one abstention.	SCMH Members	2-10-09
3. Community Input	Ms. Sarah Eum provided input, indicating concern that consumers were being eliminated from the Clubhouses through being transitioned out of AMHD services, if they had third party commercial insurance. Ms. Eum stated that the effect may have a negative impact on consumers and asked the AMHD to reconsider their decision; maybe "grandfather" these consumers into the Clubhouses. She also indicated that the Clubhouse philosophy of "once a member, always a member", may affect ICCD certification for the Clubhouses.			2-10-09
4. BHA Reports: AMHD	<p><u>AMHD</u> Ms. Karen Krahn responded to three questions posed to the AMHD and CAMHD by the SCMH.</p> <p>Question #1: What services are billed for, and for what services does the State receive reimbursement? Ms. Krahn reported:</p>		K Krahn	2-10-09

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	<ul style="list-style-type: none"> • AMHD has some CMHC services that are billed directly through Medicaid such as targeted case management and medication management. • There's a certain group of POS contracted services under which are eligible for a Federal match under the Medicaid Rehabilitation Option (MRO) program. • For every dollar AMHD bills for MRO services, AMHD gets back roughly 57 cents from the Federal Government. • The MRO services include: Community-Based Case Management, Intensive Outpatient Services (specialized programs both for mental illness and dual diagnosis), all Crisis Services - Licensed Crisis Residential Services (LCRS), Crisis Support Management (CSM), Crisis Mobile Outreach (CMO), Specialized Residential Services, Respite Services, and Psychosocial Rehabilitation (PSR). • There are also other services that are paid for either strictly from State funds or from a combination of State funds and federal grants. These services include Representative Payee Services, Transportation Services on the Big Island, Homeless Outreach, Inpatient Services, Peer Coach, Supported Employment and some Community Housing. • Other Community Housing Services are funded by the Federal Government (HUD programs), State, and the City and Counties. • AMHD encourages providers to seek other, additional funding sources for their services whenever possible and to develop ways to maximize use of other available community resources. • AMHD is also reviewing the Clubhouses for revenue generating opportunities to become partially self-supported as they are purely an expense for the Division at present. <p>Ms. Hansen asked, if a provider was able to get a grant from an outside source, would that mean that AMHD would take away some of the equivalence in funds from that provider?</p> <p>Ms. Krahn replied that could only happen if the reimbursement terms were structured that way in the request for proposals for that contract.</p> <p>Ms. Sandal asked how consumers can continue with Clubhouse Services when they are transferred out of AMHD services to their private insurance</p>			

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	<p>providers. Ms. Wilcox suggested that Ms. Sandal's concerns be taken up at the next meeting on options for consumers who are being eliminated from Clubhouse services.</p> <p>Ms. Sandal also stated that she has not received a list of psychiatrists on Kauai that she had requested from DHS staff a couple of meetings ago.</p> <p>Mr. Durant asked if the AMHD is planning to cut more on the non-reimbursed services/expenses than on the reimbursed services/expenses.</p> <p>Ms. Krahn replied that we consider all our services in terms of clinical needs and impact on a consumer and there is a combination of services that are reimbursed or not reimbursed in both these categories. We are, of course, going to look at how medically necessary they are. But certainly, whether or not we can get funding for provision of services is a factor in the equation.</p> <p>Dr. Morelli asked if the list of services that Ms. Krahn had mentioned be reflected in the minutes.</p> <p>Ms. Kaneaiakala asked is there a federal grant for the Representative Payees program?</p> <p>Ms. Krahn replied that these services are paid strictly out of state taxpayer dollars.</p> <p>Question #2: Update on Homeless Services? Ms. Krahn referred to the Homeless Outreach contract, which is out for procurement and indicated that comments could not be made while the contract is under procurement.</p> <p>Questions #3: How is the State transitioning consumers as a result of budget cuts? Ms. Krahn stated that back in November, AMHD announced that consumers who had third party commercial insurance would be transitioned out of the AMHD system and referred back to their health plan to continue receiving mental health services. As of January 1st,</p>	<p>Provide reminder to Medicaid for list to be sent to Ms. Sandal.</p>	<p>J. Crockett</p>	<p>2-12-09</p>

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	<p>consumers with third party commercial insurance who filed for eligibility determination have not been registered with AMHD. As yet, no AMHD consumers with AMHD third party commercial insurance have been transitioned to other services. AMHD is in the process of verifying those consumers who have reported having third party commercial insurance and started the verification with HMSA. In this process of verification, AMHD has found that many of these people did not have HMSA to begin with or have since dropped off the roles. It is very important that the AMHD verify consumer's current insurance status before disenrollment. Consumers will be notified in this regard.</p> <p>All consumers will be given a minimum of 30 days notice of transition back to their health plan. Consumers receiving certain AMHD services that their commercial health plans don't cover will be given longer advance notice to find other community resources to prepare for the transition. AMHD will provide information about their health plans, customer service numbers, and the website where they can get help to transition back to their health plan, services and providers. Ms. Krahn stated she will provide an update next month.</p> <p>Ms. Hansen asked if there is any information on whether people transitioned are being reinstated in the hospitals because of cutbacks.</p> <p>Ms. Krahn replied that AMHD has not yet transitioned anyone who is currently receiving AMHD services.</p> <p>Ms. Hansen asked if there was any information concerning the Molokini Wing?</p> <p>Dr. Vendetti answered that when he met with Aloha House two days ago, it was reported that Crisis Mobile Outreach (CMO) events have increased slightly and according to our AMHD daily report, the number of patients at Maui Memorial Hospital has increased.</p> <p>Ms. Hansen stated that the Big Island and Oahu have emergency homeless shelters developed through emergency funds from the State or Federal Government. However, Maui does not have an emergency shelter. Can you comment on this and will Maui get anything through the State?</p>	<p>Provide information on AMHD consumer transition to their commercial health plans.</p>	<p>K. Krahn</p>	<p>3-10-09</p>

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	<p>Ms. Krahn replied that she cannot answer this question because these shelters were not funded through the Department of Health.</p> <p>Ms. Sandal stated that the Kauai CMHC provides dual diagnosis services. She asked if the AMHD gives our CMHC extra funds for providing this service and if not, why not?</p> <p>Ms. Krahn replied that AMHD funds the CMHCs in terms of their building expenses, overhead and energy costs, staffing salaries, benefits, etc. The number and type of services that CMHCs is based on the number and type of staff that they have allocated to them.</p> <p>Mr. Durant asked if HMSA has case management.</p> <p>Ms. Krahn replied that HMSA does have some type of case management; however, it is not the same as that which the AMHD provides for consumers.</p>			
5. BHA Reports: CAMHD	<p><u>CAMHD</u></p> <p>Dr. Stanton Michels reported that they have been working on budget cuts, and current operations are about 1.1 million behind, plus 4.1 million that must be paid back to CMS for an accounting irregularity over the last 5 years that led to overpayment. Total liabilities seem to be in the 5 to 6 million dollar range.</p> <ul style="list-style-type: none"> • Cuts are being made to CAMHD's central administration. • CAMHD's Medical Director has retired; recruitment efforts are underway to fill this position. • CAMHD is looking at length of stays; particularly for the more highly restricted high levels of care. • Developed a "HOT TEAM" to move troubled kids with long lengths of stay through the system more efficiently, consistent with the CASSP Principles. • Working on opening a community-based residential program for younger kids who require longer hospitalization stays. This will be at a lower level of care and function as a cost savings measure. The program has been approved by the State and we expect it to begin in a month, in Kona. 		Dr. Michels	2-10-09

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	<p>What services are billed for, and what services is the CAMHD getting reimbursement on? Dr. Michels reported that for the last several years, CAMHD services have been under a contract that functioned as a health care plan. However, considerable administrative and regulatory tasks were necessary to maintain the health plan status. Many central administrative resources were devoted to maintaining that structure, including preparation for the annual External Quality Review Organization involving a great deal of manpower. Not only was there inefficient use of manpower to maintain the system, but it also led to accounting complexities that have been uncovered in the current audit. For both these reasons, the health care plan has been discontinued as of October 1, 2008 and a more transparent billing system implemented.</p> <p>Update on Homeless Services Dr. Michels reported that CAMHD has a small grant that was put out as a Request for Proposal that has just been awarded.</p> <p>How are the State transitioning consumers as a result of budget cuts? Dr. Michels pointed out that there is a major thrust to develop coordinated approaches for these kids that are not clearly in one camp or another. In addition to coordination, resources need to be provided “piece-meal” to support these kids.</p> <p>Ms. Sandal thanked Dr. Michels on his efforts on expanding housing for the younger kids on the outer islands.</p> <p>Ms. Kaneaiakala asked Dr. Michels if they were recruiting locally for the Medical Director’s position and is it an exempt position.</p> <p>Dr. Michels replied that although advertisements were also made on the mainland for the Medical Director, all highly competitive applicants were from Hawaii.</p> <p>Ms. Hansen asked if CAMHD is making progress with the Department of Education to identify children with special mental health needs at a younger age.</p>			

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	<p>Dr. Michels replied that through the Transformation process a grant is being considered called “Proof of Concept”. If funded, Dr Michels indicated he may be closely involved in this pilot project to look at early identification and screening of younger kids on the Big Island. The thrust will be to include primary care with the Department of Education.</p> <p>Ms. Hansen asked if there is going to be a pilot program on the Big Island could such a program also be provided on Maui?</p> <p>Dr. Michels answered that it is better to start in one place and get the bugs worked out – this is what a pilot project does. There are also financial constraints.</p> <p>Ms. Wilcox added that the former CAMHD Medical Director lives on Maui and he is very active in some of the issues that Ms. Hansen brought up, both Statewide and in Maui’s community. Perhaps, a connection can be developed there as well. The Statewide Children Task Force is well represented on all the Neighbor Islands.</p>			
6. Web-Based Tele-Conferencing	<p>Ms. Judy Crockett provided information on the “Elluminate” web-base tele-conferencing system per Dr. Morelli’s suggestion to consider use of this technology as a substitute for video teleconferencing. After speaking with University of Hawaii users and a sales representative, it was determined the system would cost approximately \$4,000- \$6,000 to start, and require state located computer sites to meet legal requirements for general public availability. Senate Bill 906, introduced at the 2009 legislature, would allow boards and commissions to utilize this technology.</p>		J. Crockett	2-10-09
7. SCMH Membership Recruitment	<p>Ms. Kilion reported that recruitment for SCMH membership continues. Applications will be reviewed by the SCMH Membership Committee as submitted.</p>	Recruit and review SCMH Membership applications.	Membership Committee	3-10-09
	<p>Quorum was lost at 11:25 a.m.</p>			
8. Island Reports	<p><u>Hawaii</u> Ms. Kiliona reported that the Service Area Board has not been meeting because they could not reach quorum. There are two issues that have recently been raised: 1) Peer Coaches being paid on a timely basis; and,</p>		K. Kiliona	

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	<p>2) There are five cameras in the emergency rooms at the Hilo Hospital and the other rooms have none.</p> <p><u>Maui</u> No report given.</p> <p><u>Lanai</u> Mr. Cabatbat reported that Lanai supports two bills, House Bill 655 and Senate Bill 29. The bills allow remote dispensing pharmacies to operate on islands without a pharmacy; provides medications to patients with health insurance, and dispenses controlled substances under certain conditions.</p> <p>Ms. Wilcox suggested that Molokai and Lanai set up some form of communication with Maui so that issues can be brought to the Service Area Board's attention.</p> <p>Ms. Hansen commented that Molokai has the capacity to have teleconference with Maui so that Mr. Gonzalez can be in on the SAB meetings.</p> <p><u>Oahu</u> Mr. Durant reported that at the Oahu SAB meeting, reduction of health provision was discussed. United Self-Help has been cut from the budget. Ms. Lorie Thompson met with Michelle R. Hill, regarding her results from AMHD's Certified Peer Specialist test. Ms. Thompson had stated that she was not allowed see her test results</p> <p><u>Molokai</u> No report given.</p> <p><u>Kauai Island</u> No report given.</p>		<p>A. Cabatbat</p> <p>M. Durant</p>	
9. Announcements	<ul style="list-style-type: none"> There will be an Art Show for Battling with Mental Illness at Kapiolani College on June 15 – 17, 2009. Council members can access the Fiscal Year 2009 State Plan and the Fiscal Year 2008 Implementation Report on the AMHD website 	<p>URL: https://bgas.samhsa.gov/cmhs2009 User Name: HI_Councilmember Password: Honolulu%196</p>		

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	<ul style="list-style-type: none"> Maile Waters will be receiving an award for Outstanding Youth Consumer Advocate from Mental Health America of Hawaii. 			
10. Agenda Items for Next Meeting	<ul style="list-style-type: none"> Follow-Up to Ms. Krahn's report re consumer transition to private insurance plans. Options for consumers who may not be eligible for Clubhouse membership when transition to a private commercial plan. 			
11. Adjournment	The meeting officially adjourned at 12:00 P.M.			
12. Block Grant Monitoring Team	The Block Grant Monitoring Team met with the SCMh membership in a special session.			
Mailouts	<ul style="list-style-type: none"> SCMH Agenda: 2-10-09. SCMH Meeting and Training Session: Group Memory SCMH Laminated Reminder: Guidelines and Expectations Letter from Chair to Members per Mental Health Block Grant (MHBG) Site Visit Information on "Elluminate" Web-Based Conferencing System HACDACS Agenda: 1-27-09 and Minutes of 10-28, 11-25, 2008 MHT SIG Update and List of Public Town Hall Meetings Kauai SAB Agenda: 1-29-09 and Minutes of 12-4-08 Hawaii SAB Agenda: 2-2-09 Maui SAB Agenda: 2-2-09 and Minutes of 12-1-08 SCMH Attendance Log 			