STATE COUNCIL ON MENTAL HEALTH

Behavioral Health Administration Department of Health, State of Hawaii Queen's Medical Center: Conference Center December 14, 2010 9:30 a.m. – 12:00 p.m.

Members Present:	Buffenstein, M.D., Alan; Daraban, Charlene; Cattaneo, Liesje; Durant, Mike; Gonzalez, Peter; Hack, Randolph; Hansen, Donna; Kaneaiakala, Alva; Mansfield, Haaheo; Sandal, Candace; Shiraki, Ph.D., Steve; Wilcox, Noelani; Young, Carol – Chairperson.
Members Absent:	Kiliona, Ku'ulei
Members Excused:	Boots, Jazmin; Miyoshi, Sandra; Watters, Maile.
Guests Present:	Yokote; Sharon
Staff Present:	Clarke, Judith; DeTucci, Rick; Freitas, Troy; Hiraga-Nuccio, Madeleine; Medina, Carol; Michels, M.D., Stan; Nazareno, Jocelyn; Pak, Sandra; Sheehan, M.D., William P.; Wise, Tracey.

AGENDA ITEM	DISCUSSION	RECOMMENDATIONS/ACTIONS/ CONCLUSIONS	PERSON(S) RESPONSIBLE	DATE DUE
1. Call To Order	The meeting was called to order at 9:30 a.m. and quorum established.			
2. Review of Minutes	The minutes for November 9, 2010 were reviewed by the Council.Mr. Durant voted to approve the minutes. Ms. Mansfield seconded.	Council members approved the November 9, 2010 minutes.	SCMH Members	
3. Community Input	• None			
4. MedQuest Dashboard	 Mr. Harris explained the MedQuest proposed Dashboard will be shared with the Council on a monthly basis for the first six months and then quarterly: Number of Medicaid clients that are receiving behavioral health services. Number of acute psychiatric hospitalizations and the number of readmissions within 7 days after discharge from acute psychiatric hospitalization. Number of discharge plans. Number of members during the reporting period having access to crisis services. Number of visits to behavioral health providers. 	<u>Action:</u> Dashboard template to be mailed to Council members.	Staff	1/11/11

AGENDA ITEM	DISCUSSION	RECOMMENDATIONS/ACTIONS/ CONCLUSIONS	PERSON(S) RESPONSIBLE	DATE DUE
	 Number of emergency room visits. Number of people who received follow-up care within 7 days after discharge from acute psychiatric hospitalization. Sentinel Events will be tracked separately. 			
 5. SCMH Mission Statement 6. CAMHD Report 	 Committee members developed three (3) Mission Statements. After much discussion, council members agreed on Suggestion "A". "The Mission of the State Council on Mental Health is to advocate for a Hawai'i where all persons touched by mental illness can find treatment and support necessary to live a full life in the community of their choice." Members agreed to change the sentence to read: "persons <u>affected</u> by mental illness can <u>access</u> treatment." Council members opined that these changes make the statement boarder to include all persons – the community, families, friends and the public in general not only those who have mental illness. Mr. Harris made a motion to adopt Suggestion "A" with the two changes. Ms. Kaneaiakala seconded. All members voted in favor. Motion passed. Dr. Michels reported that he attended a TPA (Third Party Administrator) meeting. At the meeting, the TPA wanted to have a consistent term for people served across CAMHD and AMHD. 	Motion: Adopt suggestion "A" as amended. <u>Action</u> : The same committee is tasked with developing a Vision Statement for the Council. <u>Action</u> : Consensus was "eligible persons."	R. Hack, H. Mansfield, A. Buffenstein, M.D.	1/11/11
	 Dr. Michels noted that in CAMHD, the word "youth" is often used but doesn't appropriately describe AMHD's population, so he asked members for suggestions. Suggestions offered: consumers; members; young consumers; youth and consumers; people with mental illness; clients; enrolled persons; eligible persons. 			
7. AMHD Report	 Dr. Sheehan reported on the following: The development of the Electronic Health (EH) records is making progress. Public Health Nursing will begin using EH for progress notes in December. The entire system, including Hawaii State Hospital, will use EH shortly. Transition to the Abercrombie administration has begun. Keith Ridley is the Acting Director of Health. 	For information only.		

AGENDA ITEM	DISCUSSION	RECOMMENDATIONS/ACTIONS/ CONCLUSIONS	PERSON(S) RESPONSIBLE	DATE DUE
	 Hawaii Administrative Rules – The Public Hearing was conducted on November 22, 2010 with the testimony significantly opposed to the proposed rules. Governor Lingle has signed the proposed rules, which will become effective December 16, 2010. The goal continues to be February 28, 2011 for the Community Based Case Management RFP. The Quality of Life Inventory Report (QOLI): The QOLI provider submissions have been lagging. AMHD encouraged providers to submit reports because it is important for data collection and service improvements. Personnel actions: Dr. Rupert Goetz has been appointed full-time as the AMHD Medical Director. Ms. Linda Appel has been appointed the AMHD Continuity of Care Coordinator. Ms. Michelle Hill has been appointed Chief of the Center for Operational and Regulatory Excellence (CORE). In regards to the AMHD EH system, Ms. Mansfield asked if AMHD will provide a bridge with the providers' systems. Dr. Sheehan responded that this will be a challenge, but 'health information exchanges' can be built to network systems. He noted that this is a long term plan. Mr. Gonzalez asked for clarification on the minimum staff qualifications for mental health associates, which also includes Certified Peer Specialists. Dr. Sheehan responded that the Division approved broadening the credentials so that people could be hired as case managers. 			
8. Island Reports	 <u>Kaua`i</u> Ms. Sandal reported on the following: The Service Area Board is working on priorities for 2011. Concerns about consumers who received services from the CMHC and became stable; then, due to working and getting private insurance, they had to transition to a private psychiatrist. In some cases, consumers relapsed as a result of not bonding with their new psychiatrist, ending up in the hospital, and returning to the CMHC for services. This, Ms. Sandal stated, is an issue the Council needs to address. 			

AGENDA ITEM	DISCUSSION	RECOMMENDATIONS/ACTIONS/ CONCLUSIONS	PERSON(S) RESPONSIBLE	DATE DUE
	 Council members discussed the concern realizing that there are commonalities across islands due to access to services and the shortage of psychiatrists. There was also agreement that the Council should gather information to better understand the issues and then make recommendations for a change. Possible areas for investigation: cost factors involved when consumers relapse; choice of provider is key for persons with SMI as part of their recovery; limited provider network that is willing to accept consumers with Medicaid Quest Plans; and transition planning to ensure there is follow-up for consumers who transfer from CMHC services to private insurance providers. Dr. Buffenstein motioned that the Council develop a subgroup to look at the impact across islands. Mr. Hack seconded. All members voted in favor. Motion passed. Chair asked for volunteers to serve on the P.I.G. (permitted interactive group). Dr. Buffenstein, Ms. Wilcox, Ms. Sandal, Ms. Young, Ms. Clarke (AMHD staff person), the Service Area Administrators. Ms. Tom, the SAA for Maui County, will gather information for Lana`i county. Dr. Michels will assign a CAMHD staff to participate. 	Motion: Create a permitted interactive group to study the issues/problems of underserved areas and populations statewide.		
	 Lana`i No report Maui Mr. Gonzalez reported on the following: The Maui SAB has not been meeting due to lack of quorum. Working to find applicants to fill the vacant positions on the Board. Commented on the State Council's Report to the Governor and Legislator that the Chair did a great job to keep the Report plain and simple. O`ahu No report 	<u>Recommendation</u> : A discussion on dental services needs to be re-visited by the Council because this is vital for consumers.	Council to add as a future agenda item.	Future agenda.

AGENDA ITEM	DISCUSSION	RECOMMENDATIONS/ACTIONS/ CONCLUSIONS	PERSON(S) RESPONSIBLE	DATE DUE
	Hawai`i Island No report 			
9. Draft Letter to Hawaii Public Housing Authority	 Council discussed the draft letter to the Hawaii Public Housing Authority requesting that they reconsider the rule which permanently bars anyone who has been evicted from public housing for future eligibility. Ms. Mansfield suggested inserting "those in mental health recovery" in the first sentence of the last paragraph. Mr. Durant moved that the Council send the letter to Hawaii Public Housing Authority as amended. Dr Buffenstein seconded. Ms. Cattaneo asked to be excused from voting. Eleven (11) members voted in favor with one excused from voting. 	Motion: Send the letter to the Hawaii Public Housing Authority as amended.		
10. FY 2010 Report to the Legislature and Governor	 Mr. Harris commented that the second paragraph on page 2 should be amended to read "without dealing with quorum issues <u>as often</u>." This is because even with new members, the Council still has quorum challenges. Mr. Hack moved to approve the report with the changes. Ms. Mansfield seconded. 	Motion: Approve the 2011 Report to the Legislature and the Governor.		
11.Anouncements	None.			
12. Agenda Items for Next Meeting	 AMHD Clubhouses Reports from P.I.G (Permitted Interactive Groups) Dental Services 			
13. Adjournment	The meeting adjourned at 12:00 p.m.			
Mail Outs	 SCMH December 14th Agenda Draft SCMH November 9th Minutes. SCMH Attendance Log Draft SCMH 2011 Report to the Legislature and Governor Draft SCMH Mission Statements Draft SCMH Letter to Hawaii Public Housing Authority AMHD Trauma Informed Care Grant Initiatives Hawaii Advisory Commission on Drug Abuse and Controlled Substances November 23, 2010 Agenda & Draft October 26, 2010 Minutes. 			