

STATE COUNCIL ON MENTAL HEALTH  
Behavioral Health Administration  
Department of Health, State of Hawaii

Keoni Ana Building  
March 13, 2012, 9:00 a.m. – 11:30 a.m.

Members Present: **Cattaneo, Liesje; Daraban, Charlene; Durant, Mike; Foard, Susan; Gonzalez, Peter; Hack, Randolph; Hansen, Donna; Harris, JT.; Holschuh, Christopher; Koyanagi, M.D., Chad; Minami, Theresa; Sandal, Candace; Shiraki, Ph.D., Steven; Simms, Sandra; Wilcox, APRN, Noelani.**

Members Absent: **Kiliona, Ku’ulei; Watters, Maile.**

Members Excused: **Du Bose, Tyra; Kaneaiakala, Alva; Shiraki, Ph.D., Steven.**

Guests Present: **Brandt, Ken; Jones, Danita; Killeen, Kevin; Muhler, Aston; Ronda, Joseph; Yokote, Sharon; Young, Bailey.**

Staff Present: **Breton, Andy; Clarke, Judith; Fallin, Lynn; Freitas, Troy; Hiraga-Nuccio, Madeleine; Michels, M.D., Stan; Nazareno, Jocelyn; Sheehan, M.D., William P.; Tom, Trina; Wise, Tracey.**

AGENDA ITEM	DISCUSSION	RECOMMENDATIONS/ACTIONS /CONCLUSIONS	PERSON(S) RESPONSIBLE	DATE DUE
1. Call To Order	<ul style="list-style-type: none"> <li>• Chair Durant called the meeting to order at 9:07 a.m. and quorum was established. Council members and guests in the audience introduced themselves.</li> <li>• Mr. Durant acknowledged the new State Council Members that were confirmed by the Senate on March 12<sup>th</sup>: Ms. Haaheo Mansfield; Ms. Tyra Du Bose; Judge Sandra Simms; and Dr. Chad Koyanagi.</li> </ul>		M. Durant, Chair	
2. Review of Minutes	<ul style="list-style-type: none"> <li>• The minutes of the March 13, 2012 meeting were approved as written.</li> <li>• Ms. Sandal motioned to approve the minutes and Ms. Simms seconded.</li> </ul>	<u>Action:</u> All members voted in favor.	SCMH Members	
3. Community Input	<p>Ms. Sharon Yokote commented on the following:</p> <ul style="list-style-type: none"> <li>• There is a lot of information on the aging population, but not for aging consumers with SMI.</li> <li>• She suggested that the Adult Mental Health Division (AMHD) and the Department of Health (DOH) do more research on the aging consumers living with severe mental illness.</li> <li>• She also commented on the issue of eviction from public housing. According to Ms. Yokote, there appears to be discrimination against</li> </ul>	For information only.		

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	<p>people with disabilities living in public housing.</p> <ul style="list-style-type: none"> <li>• She stated that people with disabilities end up being homeless because it's difficult to get back into public housing once evicted.</li> </ul> <p>Mr. Kevin Killeen commented on the Affordable Care Act in Hawaii.</p> <ul style="list-style-type: none"> <li>• He stated that there's a lack of affordable medical insurance in Hawaii which causes stress. The influence of the insurance companies and the lobbyists is too great in Hawaii, so they are moving away from the welfare market.</li> <li>• The Health Exchange is a non-profit organization, and they are set up to regulate the insurance market in Hawaii.</li> </ul>			
4. Island/County Reports	<p><u>Kaua'i County</u> Ms. Candy Sandal reported:</p> <ul style="list-style-type: none"> <li>• The Mental Health Transformation State Incentive Grant funding for the police training on Kauai is still on hold.</li> <li>• Mr. Wayne Law explained eligibility of mental health services and how it affects the care of consumers.</li> <li>• The transition of consumers from the Community Mental Health Centers to QUEST community providers is still a concern.</li> <li>• The military care event for individuals in the community was well-coordinated even with the bad weather. Overall the event was marvelous!</li> </ul> <p>Child and Adolescent Mental Health Division (CAMHD) Report</p> <ul style="list-style-type: none"> <li>• Final stages of request for proposals for procured services.</li> <li>• Contract awards have been given out without any protests.</li> <li>• Contracts begin July 1, 2012.</li> </ul> <p>Kauai Community Mental Health Center (CMHC) Report</p> <ul style="list-style-type: none"> <li>• One vacant case worker position.</li> <li>• Jim Hall was rehired to be Coordinator for the Jail Diversion Program.</li> <li>• Ms. Hansen inquired about the coordinator for the military event.</li> <li>• Dr. Sheehan added that the military coordinates this event annually and is looking for more venues to provide medical care for communities.</li> <li>• He noted that Dr. Lauren Pang of Maui is the contact person.</li> </ul>	For information only.		

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	<p><u>Hawai`i County</u> Mr. Christopher Holschuh reported:</p> <ul style="list-style-type: none"> <li>• Two (2) community members reported on their interaction with the Hawaii County Police Department in the Kona District.</li> <li>• Members asked if training is occurring for police officers in dealing with consumers with mental illness.</li> <li>• Ms. Wise reported that the West Hawaii CMHC has trained all recruits and Cell Block personnel on how to be alert to individuals expressing suicidal thoughts.</li> <li>• There is collaboration between the Hawaii County Police Department and the AMHD to develop training modules, videos and presentations, to train on mental illness.</li> <li>• The Board discussed the need for a wide range of interpreter services due to diverse population on the neighbor islands.</li> <li>• Dr. Frederic Manke presented information on the 704-404 (Penal Responsibility and Fitness to Proceed) process.</li> <li>• Dr. Frederic Manke's presentation triggered questions about AMHD's decision to dissolve the Assertive Community Treatment services.</li> </ul> <p><u>Oahu County</u> Mr. Mike Durant reported:</p> <ul style="list-style-type: none"> <li>• Discussed administrative support for the Oahu Service Area Board (OSAB).</li> <li>• Discussed the OSAB By-Laws because the Board is still trying to get more members.</li> <li>• The Board is struggling with how to handle members who don't attend meetings.</li> </ul> <p><u>Maui County</u> Mr. Peter Gonzalez reported:</p> <ul style="list-style-type: none"> <li>• The Maui Service Area Board (MSAB) did not meet due to a lack of quorum.</li> <li>• The AMHD Mental Health Block Grant funds were allocated to provide training for police officers on Moloka`i.</li> <li>• Ms. Hansen requested applications to give to individuals who might be interested in serving on the MSAB.</li> <li>• Mr. Gonzalez inquired about the State Council making changes on</li> </ul>			

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	<p>attendance in the By-Laws.</p> <ul style="list-style-type: none"> <li>Chair Durant explained that the Council By-Laws can be changed at any time, but it has to conform to the Sunshine Law. Since positions on the Service Area Boards and the State Council are Governor-appointed and confirmed by the Senate, the only way to get individuals off the Boards is if they resign.</li> </ul>			
<p>5. Changes to the AMHD Performance Monitoring for 2012</p>	<p>Mr. Andrew Breton presented on the changes to the Adult Mental Health Division's Performance Improvement Monitoring for 2012. Mr. Breton explained that the contents of the Handout are a follow-up to his presentation to the Council in October 2011.</p> <ul style="list-style-type: none"> <li>The provider monitoring tools have been changed.</li> <li>Most of the feedback received from the State Council and from the Consumer Round Table on Oahu was incorporated in the changes to the monitoring tools.</li> <li>The tools also apply to the Community Mental Health Centers (CMHCs) on the neighbor islands.</li> </ul>	<p>For information only.</p>		
<p>6. Child and Adolescent Mental Health Division (CAMHD)</p>	<p>Dr. Michels briefed the Council on CAMHD Activities:</p> <ul style="list-style-type: none"> <li>New Request for Proposal (RFP) for the Primary Care Initiative <ul style="list-style-type: none"> <li>CAMHD received two responses to the RFP, which are being evaluated.</li> <li>There are two models that CAMHD will pursue with the Primary Care Providers. First is the consultation model where CAMHD staff is going to be used for consultation. The second model is for early interventions.</li> <li>Plans are to structure a Pilot Project with the emphasis focused on the neighbor islands and in rural areas of the State.</li> <li>If successful, CAMHD will look at integrating primary care within the system statewide.</li> </ul> </li> <li>CAMHD Reorganization. <ul style="list-style-type: none"> <li>The goal is to have more direct clinical services provided through CAMHD staff.</li> </ul> </li> <li>The electronic medical records have been developed so that clinical activity can be monitored for accountability.</li> <li>CAMHD hopes to have 40% to 50% of clinical staff time involved in</li> </ul>	<p>For information only.</p>		

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<p>6. Child and Adolescent Mental Health Division (CAMHD) cont'd.</p>	<p>direct patient care, so they can provide better care and be more responsive to patients.</p> <ul style="list-style-type: none"> <li>• Dr. Chia Grand is already leading the Kauai Family Guidance Center in direct patient care.</li> </ul> <p><u>Questions and Answers: Dr. Michels</u>  Is CAMHD in line with the provisions of the Affordable Care Act?  <u>Answer:</u> That's CAMHD's major goal. CAMHD is being positioned to provide more direct care so that they can bill for services. As General funds decline, CAMHD's ability to capture revenues from MedQUEST increases, which will sustain CAMHD into the future.</p> <p>Is there any collaboration between CAMHD and the Department of Education (DOE) as far as providing services for students who need psychiatric assistance that may not be receiving help currently?  <u>Answer:</u> There is a meeting with DOE this Friday and these concerns have been raised with DOE. There is also a concern that in certain schools CAMHD may not be getting referrals. In June, the Mental Health Transformation State Incentive Grant will bring folks together from DHS, DOE, and CAMHD to discuss how to strengthen the collaboration between DOE and CAMHD for the sake of children and youth.</p>			
<p>7. Adult Mental Health Division Report (AMHD)</p>	<p>Dr. Sheehan reported on AMHD Activities.</p> <ul style="list-style-type: none"> <li>• Community Based Case Management Contract (CBCM) <ul style="list-style-type: none"> <li>• Procurement is completed and will be implemented within the next 60 days. There are three (3) additional providers who will be providing CBCM services on Oahu: Mental Health Kokua and Breaking Boundaries, and Helping Hands Hawaii in Hilo.</li> <li>• The new contract will include Psychosocial Rehabilitation and Peer Specialist services.</li> <li>• General funds will be expanded for cost re-imbursement for the Hawaii Peer Specialist Program for the first 2 years.</li> <li>• There will be no massive shift of consumers when the new contract is implemented. The plan is not to move any consumers who are currently with case management agencies, but rather to bring up the two new agencies gradually.</li> </ul> </li> </ul>	<p>For information only.</p>		

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<p>7. Adult Mental Health Division Report (AMHD) cont'd.</p>	<ul style="list-style-type: none"> <li>• Legislature 2012 <ul style="list-style-type: none"> <li>• A number of bills are being heard. SB 2145 – would expand Adult Mental Health Division’s eligibility and draft 2 would expand Child and Adolescence Mental Health’s eligibility.</li> <li>• The Governor and the Legislature are still working on the budget. No increase in budget for AMHD in the first round. AMHD is not planning to modify or restrict services.</li> </ul> </li> <li>• Staffing updates for AMHD: <ul style="list-style-type: none"> <li>• Eva Kishimoto’s last day was March 1<sup>st</sup>.</li> <li>• Three (3) positions have been approved to be filled. Two (2) positions for ACCESS line and one (1) for AMHD Compliance Officer.</li> <li>• Kauai vacancies with the CMHCs – AMHD is trying to get these vacancies filled.</li> </ul> </li> <li>• Moloka`i Consumer Round Table was planned for March 8<sup>th</sup>, but was cancelled due to bad weather. Will be rescheduled at a future date.</li> <li>• Hawaii County Assertive Community Treatment Team (ACT): What happened to those folks who were receiving ACT services when it was discontinued? Those folks were transferred into case management services.</li> <li>• The aging of older living with SMI: Agree with Ms. Yokote’s comments. With Ms. Kishimoto resigning as Service Director for Special Population, AMHD is planning to fill that position to continue the work for that population.</li> <li>• Ms. Sandal’s question regarding the transfer of AMHD individuals to QUEST providers – AMHD is aware that it is an issue and will review solutions. Conversations continue with Department of Health (DOH), DHS and AMHD, and as a group, efforts are being made to minimize the challenges affecting consumers during these transitions.</li> <li>• For Maui County, AMHD is using the Mental Health Block Grant funds to train police officers.</li> </ul> <p>Dr. Sheehan addressed some of the topics raised at the Maui Consumer Round Table:</p> <ul style="list-style-type: none"> <li>• Retaliation – To get this sorted out will require a person being able to get to the bottom of this issue. Ms. Tom is aware of this and it appears to be</li> </ul>			

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<p>7. Adult Mental Health Division Report (AMHD) cont'd.</p>	<p>a statewide issue. AMHD is intending to use a Compliance Officer to help in this regard.</p> <ul style="list-style-type: none"> <li>• De-centralization of Crisis Services – AMHD is trying to respond and be responsive to the Counties. As a result, key managers and staff have met to discuss different options and ideas for crisis services. The DOH is willing to engage in a dialog with Maui County, with advocates and stakeholders, who would like to discuss alternatives to the current arrangements for services, i.e. crises services and the ACCESS Line.</li> <li>• Partial Hospitalization – It's not a contracted vendor with AMHD; Maui Memorial provides this service on their own.</li> <li>• Dr. Sheehan responded to a question about ACCESS Line and how it handles crisis services when more than one crisis call is received. He stated that the crisis provider has to respond to crisis calls within 45 minutes. Calls are then prioritized based on risk assessment and coordinated between ACCESS Line staff and the contracted provider, and high risk calls may be forwarded to 911.</li> </ul> <p><u>Questions and Answers: Dr. Sheehan</u>  With the list of issues that were raised at the Maui meeting, when will AMHD respond so the public knows when the issues will be resolved?  <u>Answer:</u> There are several ways to handle a response: One way is to make a response to each point and get the Council, or to Ms. Tom to get it published. The other option is to have the Chief's Round Table on a regular basis to give a response verbally. Another way would be through the Maui Service Area Board meeting. Another way is to schedule the Chief's Round Table meetings for all counties statewide to receive feedback.</p> <p>Ms. Hansen suggested that AMHD should respond in writing and hold more community events. This would be helpful because what's really important is that consumers on all of the islands know that they are being represented and helped. A response in writing is good and could be published.</p> <p>Ms. Tom added that by hiring a Compliance Officer, this individual could function as an ombudsman for the department as well as an investigator. She continued that this could be "media thing" for people who attended the Maui meeting may want to identify themselves, while others could be handled individually to give them privacy.</p>			

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<p>7. Adult Mental Health Division Report (AMHD) cont'd.</p>	<p>Ms. Simms noted that feedback received at the Maui meeting appears to be several issues being raised from a situation where people did not have the opportunity to do so over a long period of time. She stated that whenever a situation like this occurs, where individuals have strong opinions, it's probably better to sit back and address the things you can do immediately, which in this instant point to the compliance officer who will address issues such as retaliation. It's also a time to prioritize the issues. A more systemic approach is a better way to respond.</p> <p>Ms. Hansen responded that she understands Ms. Simms' point; however, she noted that it's been three (3) weeks since the meeting occurred without a response from the State. Ms. Hansen expressed her dissatisfaction with the lack of response from the State and the State Council and she reiterated that suicides are on the rise with the veterans of war returning to the Hawaii.</p> <p>Mr. Holschuh recommended putting a survey on line to solicit concerns and prioritize a response. He expressed concerns for the suicides and suicide attempts on Kauai. Also, Mr. Holschuh inquired about the Licensed Crisis Residential Services (LCRS) program for Kauai.</p> <p>Dr. Sheehan responded that at this time, AMHD does not plan on opening a LCRS facility on Kauai based on the capacity and sustainability of such a program.</p> <p>Ms. Wilcox added that part of the equation in managing concerns specific to counties are issues that are very specific to each county and to generalize would be unfair to consumers residing in each county. Ms. Wilcox recommended that in looking for solutions, information should be data-driven instead of making massive changes in things over one or two concerns.</p> <p>Dr. Sheehan then decided to respond on each point from the Maui Chief's Roundtable notes and give the responses to Ms. Tom. Results will also be shared with Ms. Hansen.</p>			



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8. State Council on Mental Health By-Laws	<p>Council members reviewed and discussed possible updates to the By-Laws.</p> <ul style="list-style-type: none"> <li>• Staff explained that the By-Laws were updated in April 2010.</li> <li>• Council added duties for the Secretary for the Council position.</li> <li>• Members discussed the Unexcused Absences item outlined in Act 234 in Hawaii Revised Statutes because a few Council members were not attending meeting.</li> <li>• Another suggestion was to get the Deputy Attorney General’s opinion on the Council’s concern regarding Council member’s absences.</li> </ul>	<p><u>Action:</u></p> <ul style="list-style-type: none"> <li>• Ms. Simms volunteered to review Act 234 in Hawaii Revised Statutes.</li> <li>• Staff to contact Deputy Attorney General assigned to AMHD for opinion on Council’s concerns.</li> </ul>	<p>S. Simms</p> <p>J. Clarke</p>	<p>4/10/12</p> <p>4/10/12</p>
9. Discussion on Dedicated Website for State Council on Mental Health.	<ul style="list-style-type: none"> <li>• The State Council is looking into developing a dedicated website to post minutes, letters, presentations, membership information, and attendance record for the Council and for each Service Area Board.</li> <li>• Funds are available to develop a website.</li> <li>• Mr. Hack made a motion that the Council to use their allocation of funds to establish a dedicated website.</li> <li>• Ms. Sandal, Ms. Wilcox and Mr. Gonzalez seconded.</li> </ul>	<p><u>Action:</u></p> <p>Council members voted in favor of establishing a dedicated website. Motion passed.</p>		
10. Announcements	<ul style="list-style-type: none"> <li>• The Consumer Conference on Molokai is scheduled for May 23, 2012 in the Conference Center.</li> <li>• Mental Health Awareness Day is being celebrated at the State Capitol on March 29, 2012 from 11:00 a.m. to 2 p.m.</li> <li>• The PACRIM Conference is scheduled for March 26 – 27 , 2012</li> </ul>	<p>For information only.</p>		
11. Agenda Items for Next Meeting	<ul style="list-style-type: none"> <li>• Dr. Michels CAMHD report to be in written form.</li> <li>• Follow-up on the State Council By-Laws</li> <li>• Update on State Council website</li> </ul>			
12. Adjournment	<p>The State Council on Mental Health Meeting adjourned at 11:15 a.m.</p>			
Mail Outs	<ul style="list-style-type: none"> <li>• SCMH March 13, 2012 Agenda and Draft SCMH February 14, 2012 Minutes</li> <li>• SCMH Attendance Log</li> <li>• State Council By-Laws, April 13, 2010</li> <li>• Changes to AMHD Performance Improvement Monitoring for 2012</li> <li>• March 2012 Adult Mental Health Division Update for State Council on Mental Health</li> <li>• Maui Consumer Roundtable – Sheehan’s Notes</li> <li>• Hawai`i Service Area Board on Mental Health and Substance Abuse January 4, 2012 Meeting Agenda and Minutes.</li> </ul>			

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	<ul style="list-style-type: none"> <li>• Kaua`i Service Area Board on Mental Health and Substance Abuse, January 26, 2012 Agenda and Minutes.</li> <li>• The Hawaii Advisory Commission on Drug Abuse and Controlled Substances – Information Sheet.</li> <li>• Hawai`i Advisory Commission on Drug Abuse and Controlled Substances, February 23, 2012 Agenda and Draft Minutes for January 26, 2012.</li> </ul>			