STATE COUNCIL ON MENTAL HEALTH (SCMH)

Behavioral Health Administration Department of Health, State of Hawaii

Kinau Hale Conference Room, 1st Floor July 10, 2018 9:00 a.m. – 11:30 a.m.

Members Present: Ahu, Shannessy; Crum, Louise; Dang, Psy.D., Cynthia; Jackson, Arwyn; Kahahane, Ciara; Koyanagi, M.D., Chad;

Nagao, Lani; Ries, Psy.D., MSEd., Richard; Rocchio, LCSW, CSAC, Christopher; Rowe, Caprena; Simms, Sandra;

Vorsino, Psy.D., Marie

Members Absent:

Members Excused: Boyer, Kathryn; Crozier, Naomi; Daraban, Charlie; Lino, Ed.D., Timothy; Martinez, Kaui; Shimabukuro, Ph.D.,

Scott

Guests Present: Jackson, Ph.D., David; Orimoto, Ph.D., Trina

Staff Present: Clarke, Judith; Hiraga-Nuccio, Madeleine; Keane, Greg; Nazareno, Jocelyn; Pak, Sandra; Tom, Trina

| AGENDA ITEM | DISCUSSION | RECOMMENDATIONS/ ACTIONS/CONCLUSIONS | PERSON(S) RESPONSIBLE | DATE DUE |
|----------------------|---|---|------------------------------|-------------|
| 1. Call To Order | Dr. Marie Vorsino, Chair, called the meeting to order at 9:34 a.m. | For information, only. | M. Vorsino, Psy. D. Chair | |
| 2. Review of Minutes | The draft minutes for May 8, 2018 were reviewed. Mr. Rocchio moved to approve the minutes and Dr. Ries seconded. The draft minutes for June 12, 2018 were reviewed. Ms. Ahu moved to approve the minutes and Ms. Simms seconded. | Action: With no objections, motions to approve the May 8 th , and June 12 th minutes carried unanimously. | | |
| 3. Community Input | None. | | | |

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| 4. 2017 Child and Adolescent Mental Health Division (CAMHD) Consumer Survey | Dr. David Jackson presented information on the consumer survey: The 2017 Consumer Survey was distributed by the care coordinators. CAMHD found this distribution method to be effective because the care coordinators explained the purpose of the survey to respondents and added a personal touch, which resulted in a better response rate. A \$5 gift card was also distributed as an incentive to respondents filling out the survey. The survey is a 2-page document with 37 items for respondents' feedback on the following topic areas: Outcomes/Functioning Access to Services Treatment Participation Social Connectedness Cultural Sensitivity Program Assessment The distribution period occurred from April to July 2017. There were 459 surveys distributed. 184 surveys were completed and returned. Response rate for 2017 was 40 percent. Data collected shows: Overall satisfaction with services – 98 percent "Agree" or "Strongly Agree" Overall communication with care coordinators – 86 percent "Agree" or "Strongly Agree" The percent of positive responses on the Overall Program Assessment Domain since 2011, is 85.9 percent. | For information, only. | D. Jackson, Ph.D., CAMHD Research and Evaluation Specialist | |
| | Dr. Trina Orimoto discussed the Other Survey Topic Areas in the survey. Communication with care coordinators – There were four (4) questions asked in this area. 48.9 percent, strongly agree that care coordinators contacted them. 52.7 percent, strongly agree that they were kept informed about their child's services. | | T. Orimoto, Ph.D., CAMHD Program Improvement & Communications Office Manager | |

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| 4. 2017 Child and Adolescent Mental Health Division (CAMHD) Consumer Survey (cont'd) | 47.8 percent, strongly agree that they were kept informed on how their child was doing. 50 percent, strongly agree that they were asked feedback on their child's treatment. Parent Partners – Questions were asked about the Role of the Parent Partners. 29.3 percent, agree, and 21.2 percent strongly agree that Parent Partners were involved. 32.6 percent, agree, and 27.2 percent strongly agree that they were informed about the role of Parent Partners. 32.4 percent agree, and 26.6 percent strongly agree that they understood the role of the Parent Partner. Help Your Keiki Website Respondents were asked if they knew about the Help Your Keiki website. In 2016, 31 percent knew about the website, in 2017 only 20.7 percent knew about the website. Respondents were asked if they accessed the website. In 2016, 31 percent accessed the website, and in 2017 only 24 percent accessed the website. Overall, scores on communication with care coordinators have increased since last fiscal year. Fewer respondents heard about the Help Your Keiki website than last fiscal year. | | | |
| 5. Discussion on State Council Website Translation in Different Languages | Dr. Vorsino commented that there are 15 different languages for the website. She suggested that members of the Council think about which pages on the website should be translated. | Action: Tabled for next meeting. | M. Vorsino, Psy. D. Chair | |
| 6. Discussion on the Development of Policies for the State Council Website | Dr. Vorsino reported that the Substance Abuse and Mental Health Services Administration (SAMHSA) will be sending a consultant, Melody Riefer, to assist the Council with the State Council website. Ms. Riefer will be in Hawaii for the State Council meeting on August | For information, only. | M. Vorsino, Psy. D. Chair | |

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| 6. Discussion on the Development of Policies for the State Council Website (cont'd) | 14 th and on August 15 th , and she will meet with the Advocacy/Website Permitted Interaction Groups (PIG) to do more focused training. Dr. Vorsino invited Council members from the neighbor islands to attend the State Council meeting in person on August 14 th . Another SAMHSA consultant, Carlos Morales, will have three one-hour conference calls with the Advocacy/Website PIGs during July and August, and again on August 14 th and 15 th . Mr. Morales will be providing the PIGs with ideas on making the Council website more community focused. | Action: Council members who are not members of the PIG, but who are interested, may attend the meeting on August 15th. | | |
| | Dr. Vorsino asked members of the Council to come up with questions to be discussed at the next meeting. She stated that policies and procedures are needed for continuity, in regards to postings on the State Council website. Dr. Dang stated that a PIG is needed to plan a statewide Council | Action: Council members voted | | |
| | retreat. After much discussion, Dr. Dang moved for a PIG to be developed to explore planning a State Council retreat. Ms. Jackson seconded. Members of the PIG are: Dr. Dang, Ms. Simms, and Ms. Jackson. | unanimously on the formation of a PIG to work on the Council retreat. | | |
| 7. Island Reports | Oahu – No report. | For information, only. | | |
| | Kauai – No report Hawaii Island – No report. Maui – Ms. Rowe announced that the Chair of the Service Area Board has resigned. | | | |
| 8. Discussion on Media Presentation and Next Steps | Council members discussed next steps to Mr. Rod Antone's presentation on the Media: • Develop a public interest column in the newspaper. • Develop and write about success stories concerning consumers to raise awareness on the work that's being done by all organizations. This will raise awareness on the struggles that consumers face every day and how they overcome them. | For information, only. | M. Vorsino, Psy. D. Chair | |

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| 8. Discussion on Media Presentation and Next Steps (cont'd) | Develop a press release/bulletin Focus on wellness. Mr. Rocchio moved to form a Permitted Interaction Group (PIG) with the focus being on social media and advocacy. Ms. Ahu seconded the motion. Members of the PIG are: Dr. Dang, Ms. Kahahane, and Dr. Ries. | Action: Council members voted unanimously on the formation of the Social Media and Advocacy PIG. | | |
| 9. Review and Update the FY2018 Strategic Plan. | This agenda item was tabled for a future meeting. | For information, only. | | |
| 10. Announcements | None. | | | |
| 11. Future Agenda Items | None. | | | |
| 12. Adjournment | The State Council meeting adjourned at 11:29 a.m. | | | |
| Electronic Mail Outs | State Council on Mental Health Agenda for July 10, 2018 State Council Draft Minutes May 8, 2018 State Council Draft Minutes June 12, 2018 State Council Attendance Log'18 The SCMH Strategic Plan FY2018 | For information, only. | | |
| Next Meeting | The next scheduled meeting of the State Council on Mental Health is Tuesday, August 14, 2018, 9:00 to 12:30 p.m. | For information, only. | | |

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