

STATE COUNCIL ON MENTAL HEALTH (SCMH)  
Behavioral Health Administration  
Department of Health, State of Hawaii

Kinau Hale Conference Room, 1<sup>st</sup> Floor  
February 12, 2019  
9:00 a.m. – 11:30 a.m.

Members Present: **Ahu, Shannessy; Boyer, Kathryn; Crozier, Naomi; Daraban, Charlie; Jackson, Arwyn; Knightsbridge, Christopher; Lino, Timothy; Martinez, Kai; Nagao, Lani; Ries, Richard; Simms, Sandra; Vorsino, Marie**

Members Absent:

Members Excused: **Crum, Louise; Dang, Cynthia; Kahahane, Ciara; Kirby, Candice; Koyanagi, M.D., Chad; Rocchio, Christopher; Rowe, Caprena; Shimabukuro, Scott**

Guests Present:

Staff Present: **Clarke, Judith; Danielson, Belinda; Fridovich, Mark A.; Michels, Stan**

AGENDA ITEM	DISCUSSION	RECOMMENDATIONS/ ACTIONS/CONCLUSIONS	PERSON(S) RESPONSIBLE	DATE DUE
I. Call To Order	Chair Marie Vorsino called the meeting to order at 9:20 a.m.  Dr. Vorsino welcomed attendees. Attendees introduced themselves.  Quorum was established at 9:45 a.m.	For information, only.	M. Vorsino, Chair	2/12/19
II. Consideration and Approval of Review Minutes	The draft minutes for January 8, 2019 meeting were reviewed and approved with a correction to the spelling of Dr. Ries' last name.  R. Ries moved to approve the minutes for January 8th. C. Knightsbridge seconded the motion.	<u>Action:</u> With no objections, motions to approve the amended January 8 <sup>th</sup> minutes were unanimously approved.	M. Vorsino, Chair	2/12/19
III. Community Input	None.			

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IV. Old Business	None.			
V. New Business Review the Adult Mental Health Crisis Services Contract	<p>Members discussed the Adult Mental Health Division (AMHD) Crisis Services Contract – including the Request for Information (RFI) and the Request for Proposal (RFP). They discussed the following:</p> <ul style="list-style-type: none"> <li>• WRAP (Wellness Recovery Action Plan) – not paying for collateral contact, i.e. phone contact.</li> <li>• There was a change in insurance reimbursements.</li> <li>• Crisis Mobile Outreach (CMO) services: the contractor for Kauai, Big Island, and Oahu is CARE Hawaii, Inc., for Maui County, the provider is Aloha House.</li> <li>• According to the contract, there are eight (8) codes for reimbursement.</li> <li>• The contractor is not paid for services that were not procured, such as phone contacts.</li> </ul>	For information, only.	M. Vorsino, Chair	2/12/19
VI. Adult Mental Health Division’s response to the Crisis Services Contract	<p>Dr. Fridovich announced that he was retiring from the AMHD as of April 1, 2019, with his last day of work being February 28, 2019. He expressed his gratitude in working with the SCMHD for the past six years.</p> <p>In response to the Crisis Support Management (CSM) and the Crisis Mobile Outreach (CMO) contracts, Dr. Fridovich explained that:</p> <ul style="list-style-type: none"> <li>• Crisis services is a population-based service in which anyone in the community can access the service and is not required to be eligible for AMHD services.</li> <li>• The services are delivered by contracted agencies that include CSM and CMO contracts, which are available on all islands including Lanai and Molokai.</li> <li>• The issue and concern is that CSM/CMO services have only one specific billing code which is for face-to-face delivery of services.</li> <li>• The providers have billed the AMHD for other tasks (collateral contact or telephone contact) in which they were paid but these billing codes were not in the contract.</li> <li>• In November 2018, the providers were informed that AMHD will no longer pay for non-face-to-face tasks in compliance with the contract because the contract does not allow for reimbursement for collateral contact.</li> </ul>	For information, only.	M. Fridovich/B. Danielson	2/12/19

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	<ul style="list-style-type: none"> <li>• If additional codes were added to the contract without re-procurement, there is potential for another provider who does not currently contract for the service to object and state that had they known that these tasks were permitted, they would have submitted a bid for the contract.</li> <li>• As a result, the AMHD must follow State procurement laws, thus, AMHD is working to rectify the situation in a manner that is consistent with the law and fair to all.</li> <li>• The other crisis service that AMHD provides is Licensed Crisis Residential Services (LCRS). This is short-term, acute interventions provided to individuals experiencing a psychiatric health crisis.</li> <li>• This service is provided on Oahu, Maui, and Hawaii Island. Oahu has 16 beds, Maui and Hawaii have eight (8) beds each.</li> <li>• The AMHD has tried to establish LCRS beds on Kauai, however, the need for beds cannot support the cost of running one. AMHD is trying to develop other alternatives such as crisis respite beds on Kauai.</li> </ul> <p>SCMH members inquired of Belinda Danielson, Crisis Services Supervisor, if consumers were falling through the cracks because of AMHD's actions.</p> <ul style="list-style-type: none"> <li>• Belinda informed the Council that she has not received any communication from the providers that there has been a detrimental impact on consumers.</li> <li>• She stated that providers have done the service for so long that workers are doing what is necessary to provide support and linkages of resources to the consumers.</li> <li>• She continued that this is not ideal and the AMHD understands that the provider should be compensated accordingly. Therefore, the AMHD will make corrections to the contract and re-procure the service as quickly as possible.</li> </ul> <p>Members then discussed next steps after hearing from Dr. Fridovich and B. Danielson. They discussed the importance of collateral contact and agreed that the Crisis Services Contract should be re-procured to include collateral contact. They also noted that services that are ethically and medically necessary should be compensated.</p>			

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	<p>Members agreed to the following motions:</p> <ul style="list-style-type: none"> <li>• <u>Motion</u>: Create a letter to the State Department of Health, Bruce Anderson (Director of Health), Edward Mersereau (Deputy Director of Behavioral Health) with a copy to Dr. Fridovich. R. Ries moved and S. Simms seconded the motion.</li> </ul> <p>Letter to state that the SCMh has met with Dr. Mark Fridovich and Belinda Danielson, discussed and reached consensus regarding crisis mobile outreach services and the current RFP stipulations. While the most recent RFP hadn't allowed for collateral case management services to be reimbursed in the current contract, population safety, ethics, and best practices, suggest that either a new RFP or changes to the current one should be strongly considered to avoid a loss of vital prevention and response services in our community by broadening reimbursement possibilities related to assisting this population.</p> <ul style="list-style-type: none"> <li>• <u>Motion</u>: Chair to write the letter and send to members of the SCMh for review. Members will email their comments prior to the letter being mailed. S. Simms moved and K. Boyer seconded.</li> <li>• <u>Motion</u>: Send a copy of the letter to Sarah Ventura. S. Simms moved and R. Ries seconded the motion.</li> </ul>	<p><u>Action</u>: All three motions passed unanimously.</p>		
VII. For Discussion and Action	<ul style="list-style-type: none"> <li>• Election of SCMh Officers for 2019</li> </ul> <p>The secretary of the SCMh coordinated election ballots for SCMh Officers and S. Ahu announced the results of the election</p> <ul style="list-style-type: none"> <li>• Chair – Marie Vorsino</li> <li>• 1<sup>st</sup> Vice Chair – Christopher Rocchio</li> <li>• 2<sup>nd</sup> Vice Chair – Timothy Lino</li> <li>• Secretary – Kauai Martinez</li> </ul>	For information, only.	M. Vorsino, Chair	2/12/19

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	<ul style="list-style-type: none"> <li>• 2019 Report to the Governor and Legislature <ul style="list-style-type: none"> <li>• Chair acknowledged that the SCMH officers developed the report which was submitted in December 2018.</li> </ul> </li> <li>• Memo to Submit Testimony to the Legislature <ul style="list-style-type: none"> <li>• Chair recapped the content of the memo. Of importance was item #2 where the Council would need permission from Director of Health or the Deputy Director of Behavioral Health (DDBH) to provide testimony.</li> <li>• Chair noted that prior to 2018, the Council did not need to request permission. However, since the SCMH Law (HRS 334-10) was changed to reflect that the SCMH is now administratively linked to DOH, permission to submit testimony is now needed.</li> <li>• Members discussed inviting DDBH to a Council meeting to discuss how this would affect the timing of testimony if the Council wanted to advocate for a bill, also what to do if the testimony is not in concert with the DOH.</li> <li>• K. Boyer motioned to invite DDBH to March’s SCMH meeting to discuss the issues stated above. C. Knightsbridge seconded the motion.</li> </ul> </li> <li>• Headshots versus Group photo for the SCMH website <ul style="list-style-type: none"> <li>• Due to the cost involved, members agreed that a group photo would be more cost effective.</li> <li>• Members also agreed that a group photo could be taken at the SCMH Retreat.</li> <li>• Chair asked if any member knew of an individual or a group that would donate their time or resources.</li> </ul> </li> </ul>	<p>For information, only.</p> <p><u>Action:</u> Motion to invite DDBH to the SCMH meeting in March passed unanimously.</p>	M. Vorsino, Chair	2/12/19
VIII. Island Reports	<p>Oahu Service Area Board (OSAB)</p> <ul style="list-style-type: none"> <li>• No report</li> </ul> <p>Hawaii Service Area Board (HSAB)</p> <ul style="list-style-type: none"> <li>• The SAB met and had quorum.</li> </ul>	For information, only.		

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	Kauai Service Area Board (KSAB) <ul style="list-style-type: none"> <li>• No report</li> </ul> Maui Service Area Board (MSAB) <ul style="list-style-type: none"> <li>• No report</li> </ul>			
IX. Report from the Permitted Interaction Groups	Deferred until March 12, 2019.			
X. Legislative Training	Deferred until March 12, 2019.			
XI. Announcements	<ul style="list-style-type: none"> <li>• The Honolulu African American Film Festival is scheduled for February 16-24, 2019 at the Honolulu Museum of Art. There will be an opening night reception on February 16<sup>th</sup>.</li> <li>• C. Knightsbridge announced that Hawaii School of Professional Psychology at Argosy University is in federal receivership due to being in financial debt and stands to lose its accreditation. He stated that the school supplies the majority of clinical psychologists in Hawaii, and the closing of the school would significantly cause harm to the State. Chair encouraged members that as community members if they saw the need, they should contact their senators and representatives to advocate to keep the school open.</li> <li>• Next SCMH meeting will be on Tuesday, March 12, 2019.</li> </ul>	For information, only.		
XII. Future Agenda Items	<ul style="list-style-type: none"> <li>• Invite a Kaiser Permanente staff to present on their Suicide Prevention Program.</li> </ul>			
XIII. Adjournment	The meeting was adjourned at 11:37 a.m.	For information, only.		

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Electronic Mail Outs	<ul style="list-style-type: none"> <li>• State Council on Mental Health Agenda for February 12, 2019</li> <li>• State Council on Mental Health Draft Minutes for January 8, 2019</li> <li>• State Council Attendance Log 2019</li> <li>• State Council on Mental Health Handout on Election Ballot for State Council Officers</li> <li>• 2019 Report to the Governor and Legislature</li> <li>• Legislature Website Guide</li> <li>• How to Receive Hearing Notices by Email</li> <li>• Submitting Testimony Online</li> <li>• Written Testimony – The Bare Basics</li> <li>• Hawaii Advisory Commission on Drug Abuse &amp; Controlled Substances Agenda, January 22, 2019</li> <li>• Hawaii Advisory Commission on Drug Abuse &amp; Controlled Substances Minutes, October 23, 2018.</li> </ul>	For information, only.		